

PATIENTS' RESPONSIBILITIES

You have the responsibility to:

Share Information

- Inform healthcare staff all about your condition
- Tell staff about your contacts with family, friends, etc.
- Inform family and friends and share your TB knowledge

Follow Treatment

- Follow the prescribed plan of treatment
- Tell staff of any difficulties with the treatment

Contribute to Community Health

- Encourage others to TB-Test if they show symptoms
- Be considerate of care-providers and other patients
- Assist family and neighbors to complete treatment

Show Solidarity

- Show solidarity with all other patients
- Empower yourself and your community
- Join the fight against TB in your community

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Help turn these Rights & Responsibilities into realities. Join the mobilization for the implementation of the Patients' Charter. Visit: www.patientscharter.org

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Patients' Charter for Tuberculosis Care

Short Edition 2010

The Charter (PCTC) outlines the Rights and Responsibilities of People with Tuberculosis. It empowers people with the disease and their communities through this knowledge. Initiated and developed by patients from around the world, the Charter makes the relationship with health care providers a mutually beneficial one.

Endorsed by the WHO, Stop TB Partnership, The Global Fund, governments and civil society organizations, the full edition* of the Charter is the document of reference, while this short edition is a simple summary, to better enable the TB community to:

Know Your Rights and Fulfill Your Responsibilities.

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USAID
FROM THE AMERICAN PEOPLE



WORLD CARE COUNCIL

TBCTA
The Tuberculosis Coalition
for Technical Assistance

PATIENTS' RIGHTS

You have the right to:

Care

- Free and equitable care for Tuberculosis (TB)
- Quality care meeting the International Standards (ISTC)
- Benefit from Community Care Programs

Dignity

- Be treated with respect and dignity
- Social support of family, community and national programs

Information

- Information about available care services
- Be informed about condition and treatment
- Know drug names, dosage and side effects
- Access to your medical records in local language
- Have peer-support and voluntary counseling

Choice

- A second medical opinion, with access to records
- Refuse surgery if drug treatment is at all possible
- Refuse to participate in research studies

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*Full edit.: www.worldcarecouncil.org/content/patients-charter-tuberculosis-care

PATIENTS' RIGHTS (continued)

Confidence

- Have privacy, culture, religious beliefs respected
- Keep your health condition confidential
- Care in facilities that practice effective infection control

Justice

- File a complaint about care, and to have a response
- Appeal unjust decisions to a higher authority
- Vote for accountable patient representatives

Organization

- Join or organize TB patient clubs and NGOs
- Participate in policy making in TB programs

Security

- Job security, from diagnosis through to cure
- Food coupons or supplements if required
- Access to Quality Assured drugs and diagnostics

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