

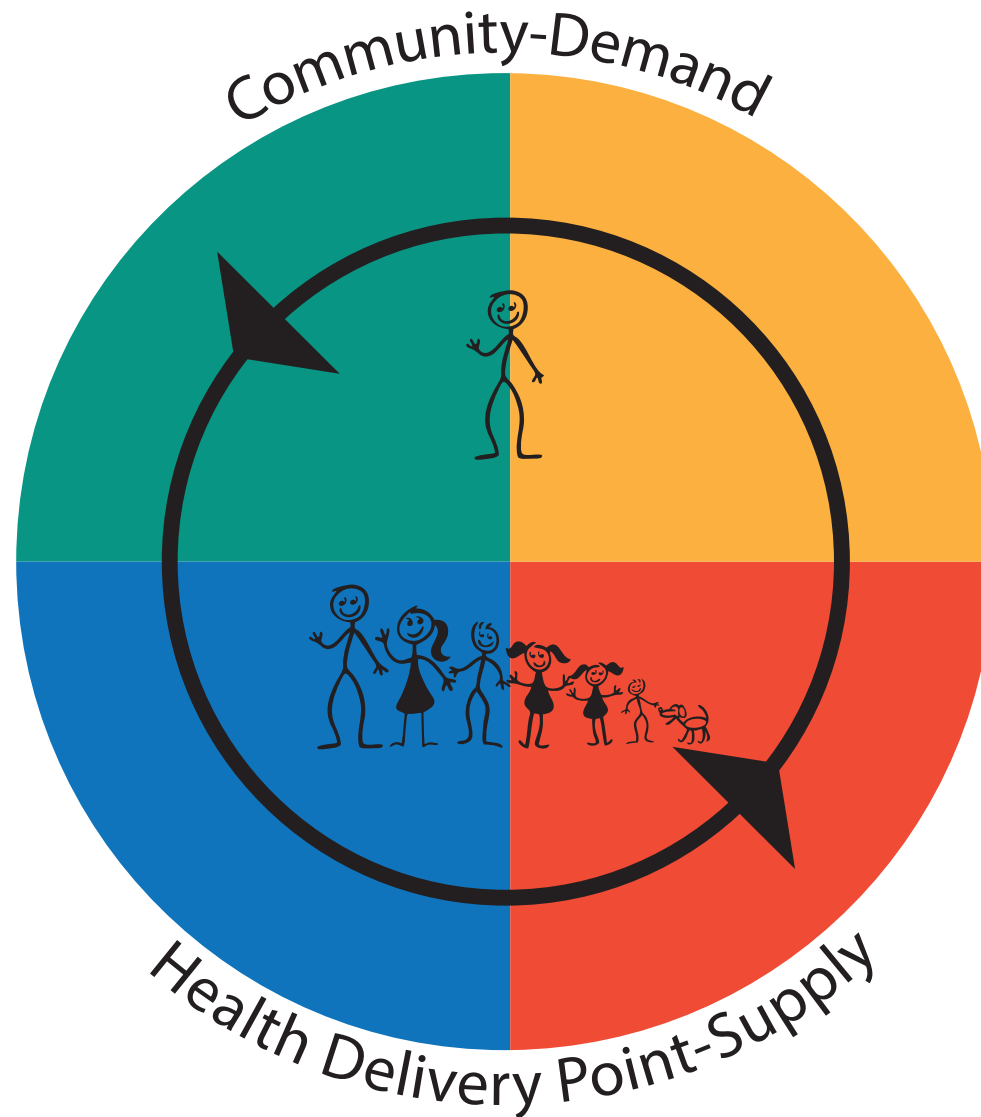
# Patient-Centered Care Model

1. Early Care Seeking

2. Active Case Finding  
& Early Diagnosis

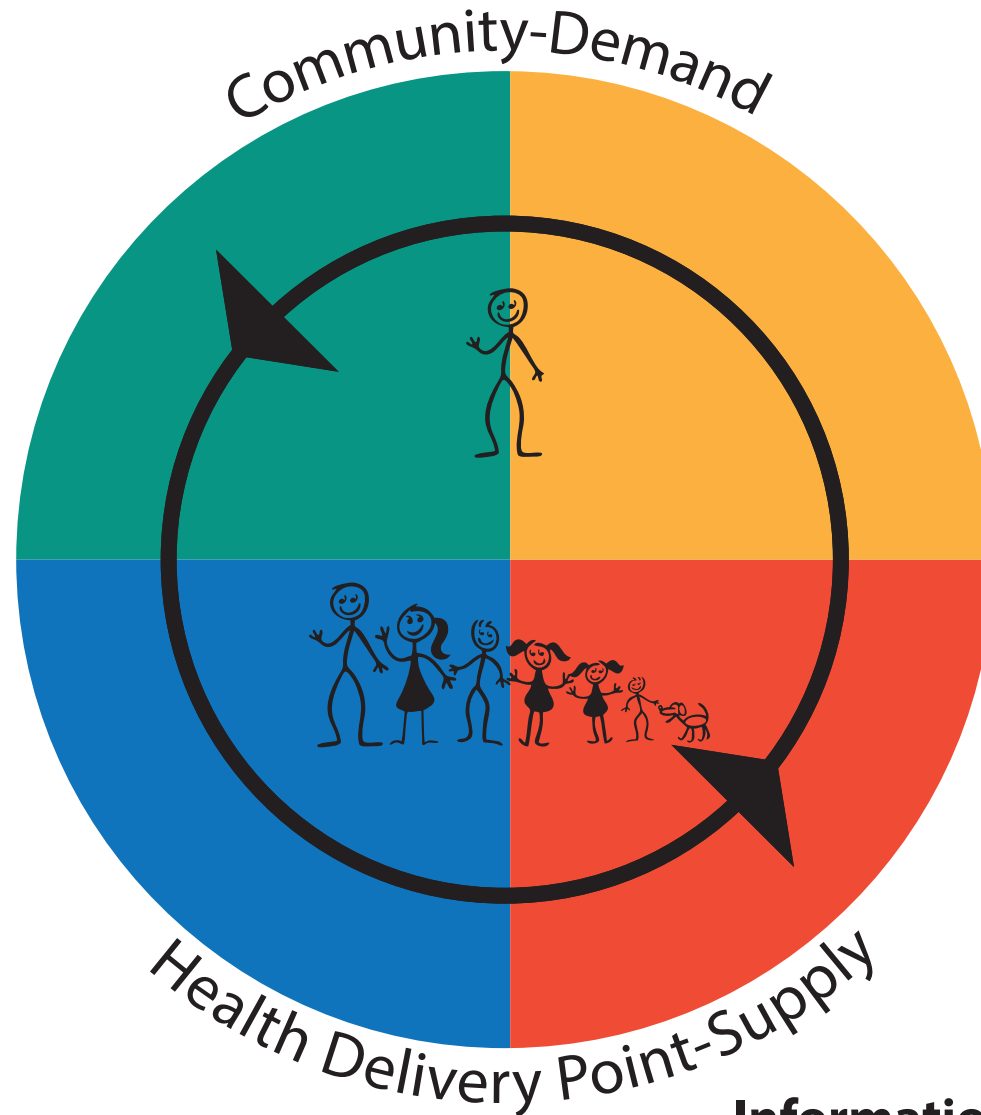
4. Care, Engagement  
and Advocacy

3. Treatment and Care



# Patient and Family at the Center

**No stigma**  
**No discrimination**  
**Empowered**  
**Choice**



**Respect and Dignity**  
**Comprehensive care**  
**Information about TB & treatment**  
**Support**

# Enabling Factors - Seeking Care

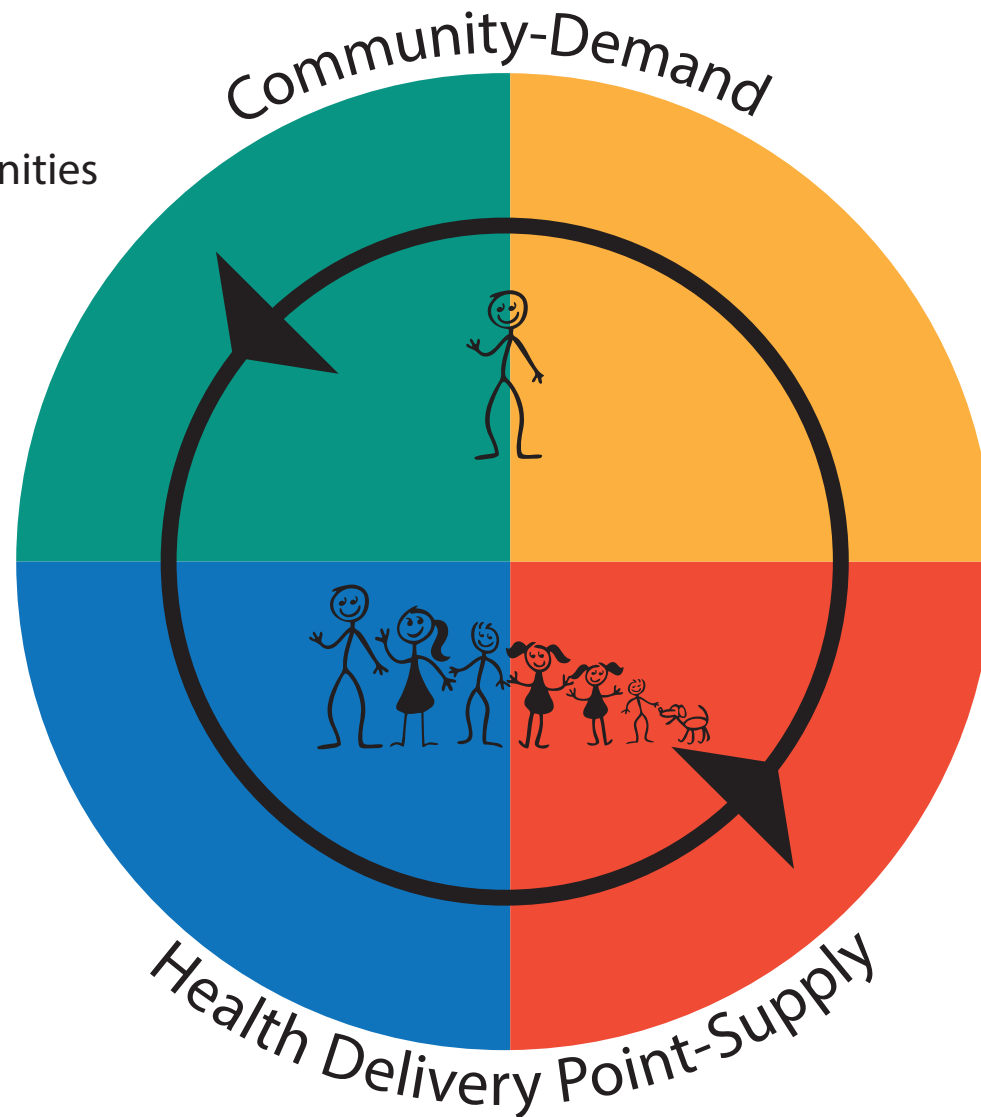
## 1. Early Care Seeking

Mobilizing communities

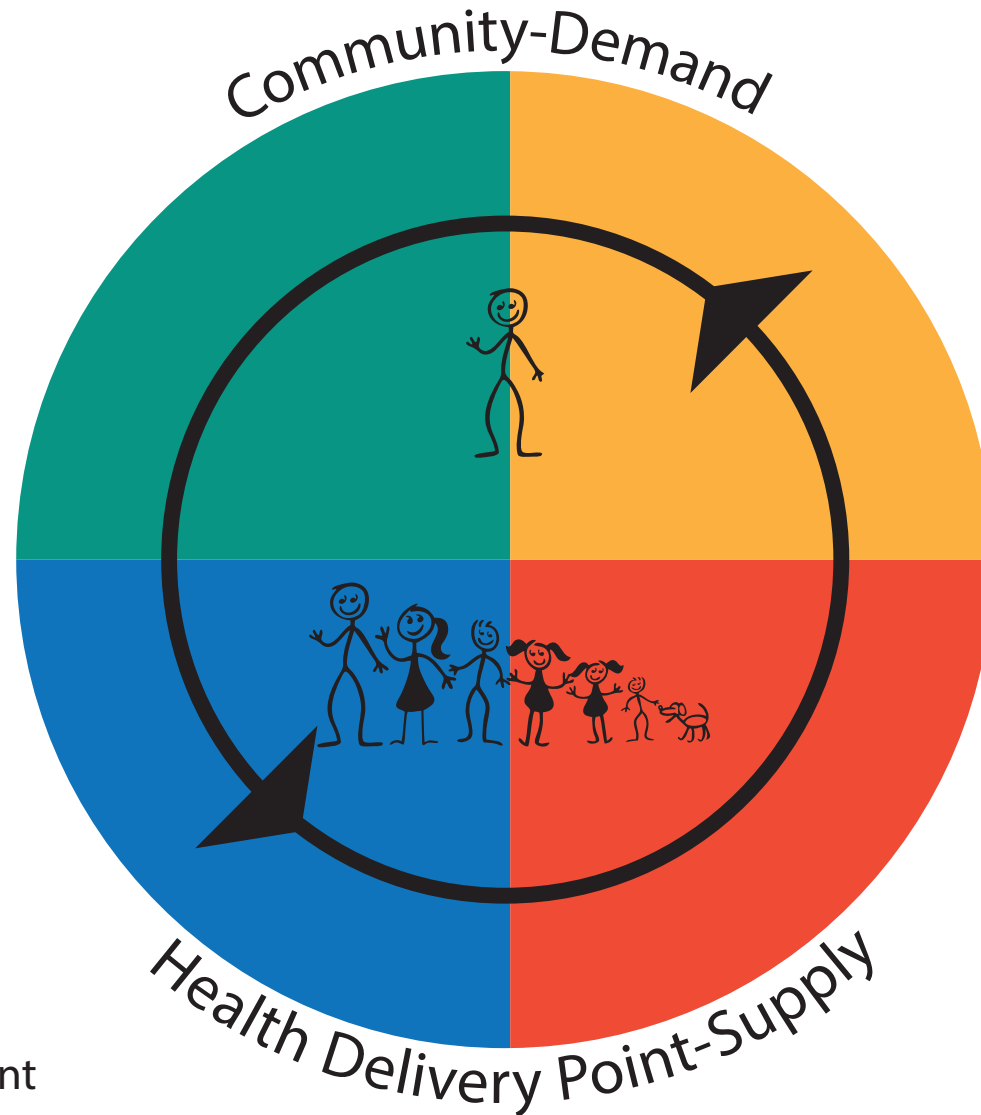
Education and outreach

Reducing stigma

Facilities close to communities



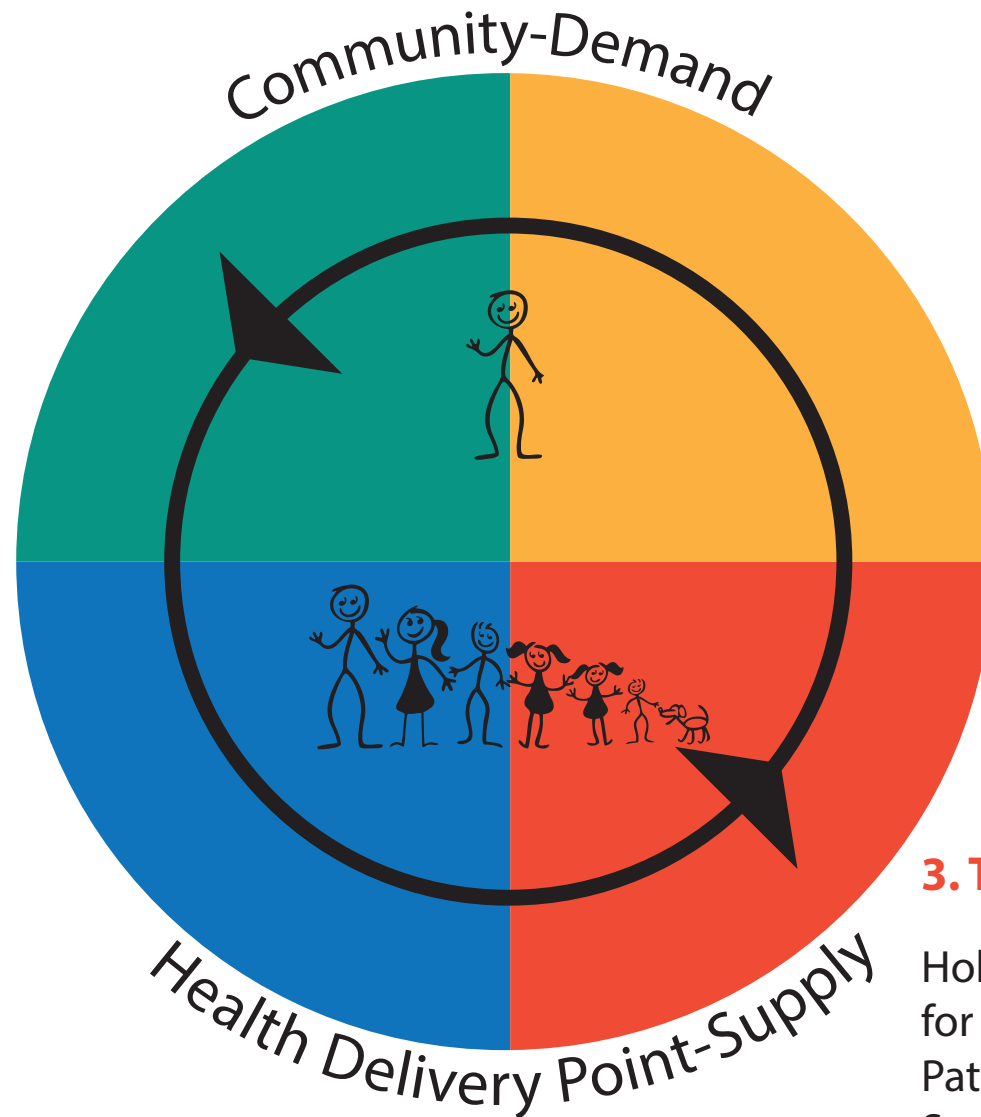
# Enabling Factors - Diagnosis



## 2. Active Case Finding & Early Diagnosis

Attitude  
TB minded  
Holistic patient assessment  
Diagnostic tools

# Enabling Factors - Treatment Initiation



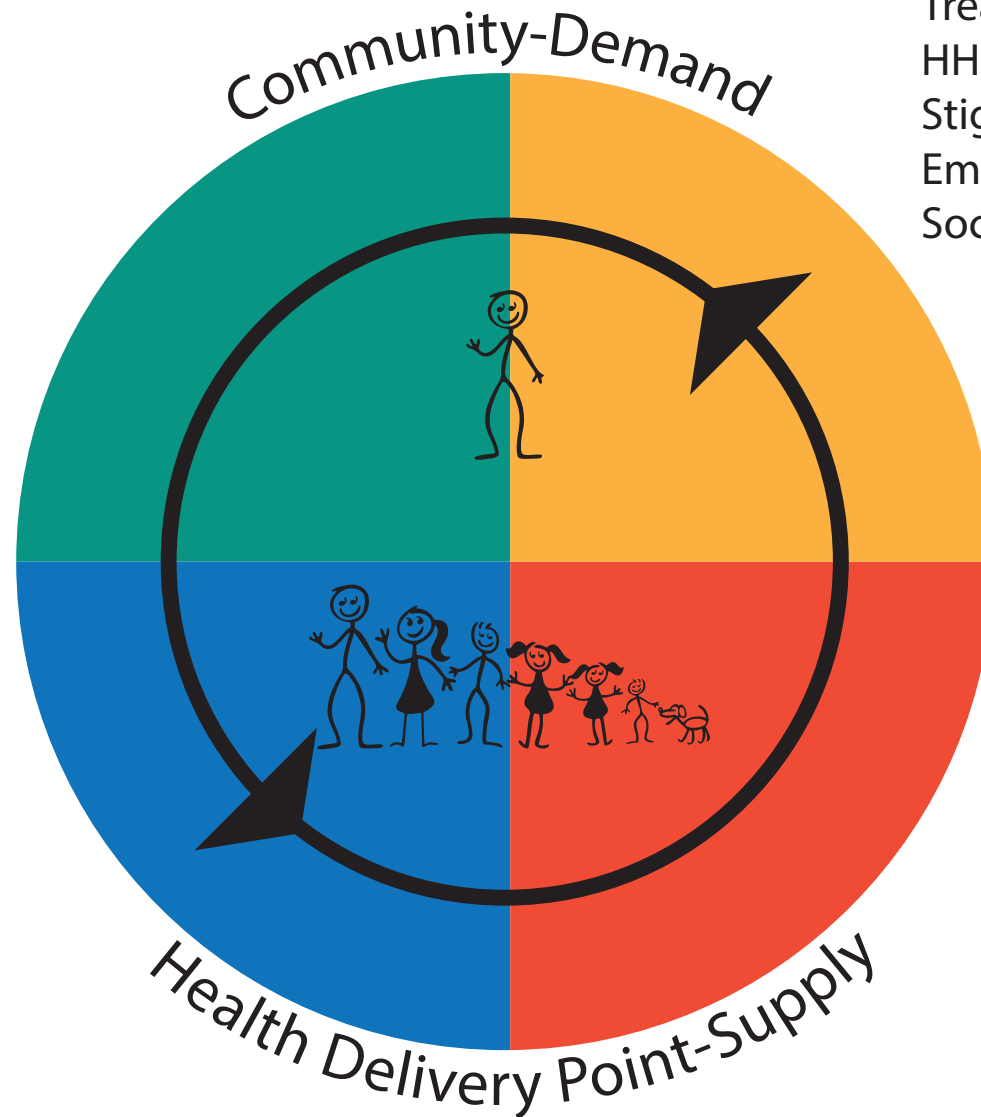
## 3. Treatment & Care

Holistic approach - eyes and ears for patient experience  
Patient support groups  
Socio-economic support  
Regular supply quality medicines

# Enabling Factors - Continued Care

## 4. Care, Engagement & Advocacy

Treatment supporter  
HH infection prevention  
Stigma reduction  
Empowered patient advocates  
Social protection



# Enabling Factors for Patient-Centered Care

## 1. Early Care Seeking

Mobilizing communities  
Education and outreach  
Reducing stigma  
Facilities close to communities

## 2. Active Case Finding & Early Diagnosis

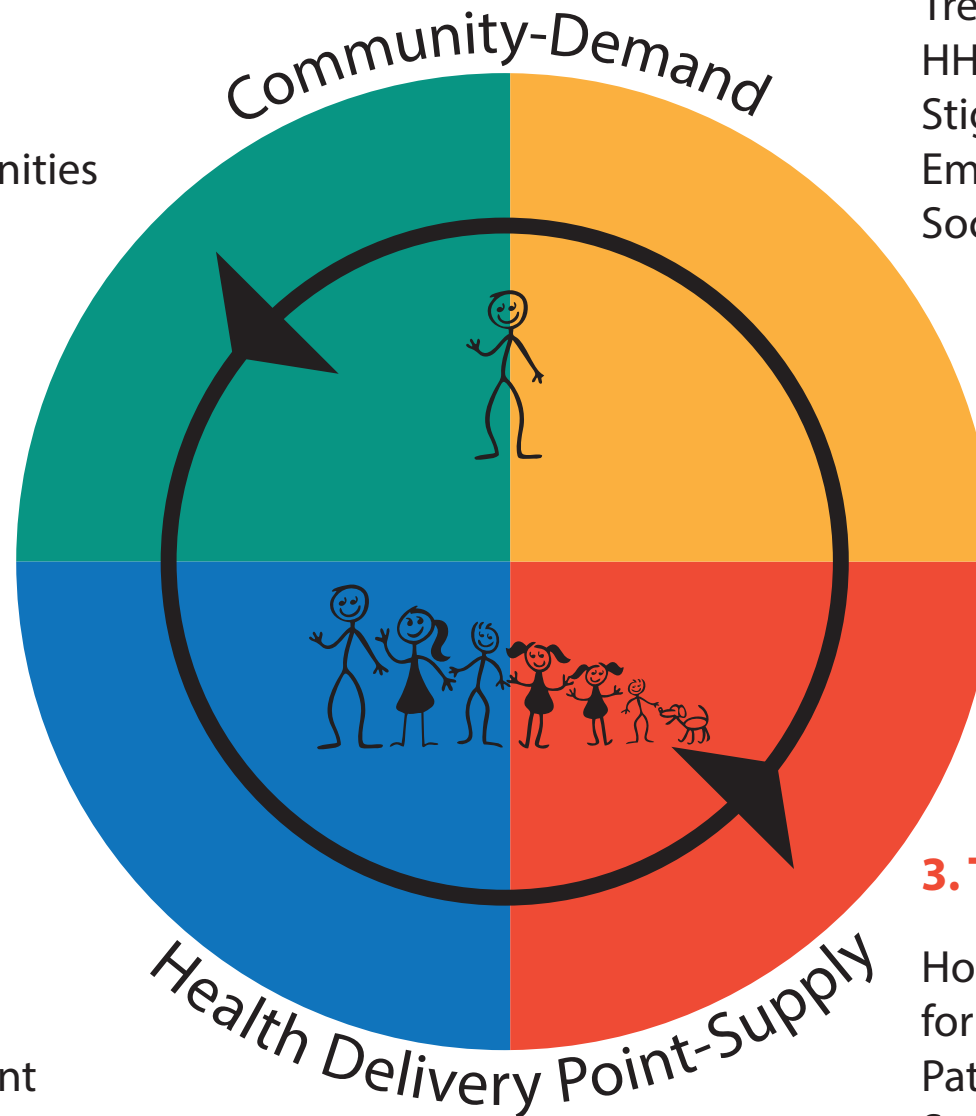
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## 3. Treatment & Care

Holistic approach - eyes and ears  
for patient experience  
Patient support groups  
Socio-economic support  
Regular supply quality medicines



# Measuring Patient-Centered Care

## 1. Early Care Seeking

Patient delay

% of population with correct knowledge and positive attitude towards people affected TB

## 2. Active Case Finding & Early Diagnosis

Provider delay

TB/MDR case notification rate

## 4. Care, Engagement and Advocacy

# (current) ex-TB patient groups engaged at community level

% of households that experience no catastrophic costs due to TB

## 3. Treatment and Care

Treatment success/default rate  
#/% health facility where quality of services was measured

# of TB/MDR patients who receive social or economic benefits

